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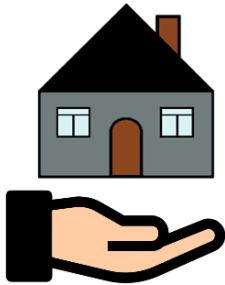


Commented [PF1]: Replace pix and examples with ones that relate to the person being a tenant not their relationship with support providers eg a slip or fall over a raised path ; the hot water system stops working; there is no power; the door wont lock

Some thing bad happened.

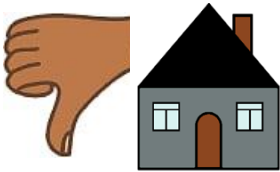
What can you do?

<https://juliafarr.sharepoint.com/sites/inhousingOperations/Shared Documents/inhousing Operations/Easy English for Website/Manual Pt 3/3.8 Something bad happened. What can you do.docx>



You must be safe in your home

But



Some times a bad thing happens.

or

Something bad **may** happen.

The bad thing is **in** your home.



Some bad things are you fall over. Like

- a floor tile is loose
- you fall over
- you hit your head.



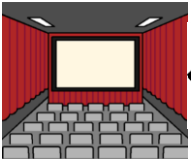
You go to hospital.

or



Your house mate is **not** nice to you. Like

- they hit you.
- they hit other people.



- you are told do some thing. You do **not** want to do it. Like your house mates are going to the movies. You must go too.



Other bad things may be



- a worker does **not** help you.
- Like your clothes are always dirty.



- a worker makes you feel bad
- or**
- your house mate makes you feel bad.



- a person touches your private parts.
- or**
- makes you touch their private parts.
- You do **not** want them to do that.

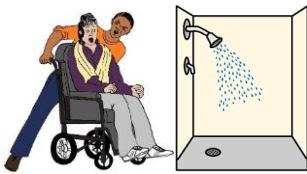


Other things may be

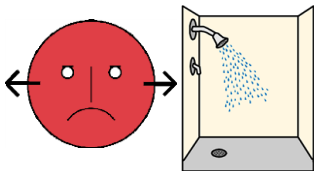
- you get really sick.



- a house mate dies



It may also be staff make you do things you have done today. Like have a shower again.



You say no.

But

You are made to have a shower.



You should tell the NDIS



Call 1800 035 544.

or



Fill in the form on their website

www.ndiscommission.gov.au

Type the words **NDIS complaint** in the search window.



NDIS check when bad things happen in homes.

We tell the team called the

NDIS Quality and Safeguard Commission.

If it is to do with your home



Tell inhousing



Call

8318 8318



What do inhousing do?



Some thing bad **does** happen.

If it is to do with the house



We must try to help you. Like

- fix the thing you fell over on

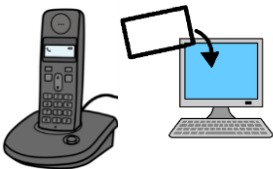


- make sure it does **not** happen again.

We take away the danger. Like
your house mate moves out.



We tell you what we do.



We call you.

Or

Send you an email.



inhousing tells the NDIS too

If it is not to do with the house



NDIS check when bad things happen in homes.

We tell the team called the

NDIS Quality and Safeguard Commission.



We may need to tell the police



We think you did a crime. Like you hit a person.



We must tell the police.